

Operation Rapid Welcome Migrants Exercise



Friday, January 12, 2024

Today's Speaking Participants

1. State Agencies
2. Municipalities
3. Non-Governmental Organizations

Planning Assumptions

- An influx of migrants could take place with little or no notice.
- The goal of the plan is to provide migrants with basic needs for 0-14 days—food, water, shelter, clothing, diapers, formula, and access to other resources.
- There will be a system in place to provide for re-ticketing to another destination should a migrant make that request.
- The volunteer and paid staff working with the migrants will have a fact sheet regarding migrant rights, and a contact list of resources in the event of an emerging need.
- Public messaging regarding donations will indicate that cash donations are preferred and should be made to the verified and credentialed non-governmental organizations engage in the migrant assistance initiatives.
- An NGO that wishes to receive physical donations will handle the request for and receipt of those donations.
- The Governor's Director of Communications or his/her designee will lead the Joint Information Team.
- The NGOs will have a centralized clothing/resource storage area that all NGOS can access.
- Although there is no guarantee of funding, participating agencies will track their costs in the event that future federal funding becomes available.

Migrant Pre-Arrival Items for Consideration

<u>Items to Consider</u>	<u>Logistical Considerations</u>
<ol style="list-style-type: none"> 1. Consider necessary privacy, psychological comfort & emotional safety 2. There will be Individuals with Disabilities (ADA). 3. There may be animals/pets. Need to Quarantine? 4. There may be on-site emergencies upon arrival. 5. Need for initial Rx or Rx Sustainment. 6. Need for Multi-Lingual Support Interpreters on Site. 7. Likely Immediate Media Coverage upon arrival. 8. Transportation considerations 9. EOC Activation (Partial/Full) 10. Documentation and Accountability 11. Need for on-site security/ access control and credentialing. <ol style="list-style-type: none"> 1. Migrants and Support Personnel 12. Need for a communications plan (ICS 205) . 13. Need Medical Plan (ICS-206) 14. CERT and MRC Teams 15. Immunization Access, Administration and Records 16. Infant/Toddler Support Services 17. Feminine Support Services 18. Food/Water/Shelter Support and wrap around services 19. Financial Record Keeping 	<ul style="list-style-type: none"> • Infection Control, PPE, Disinfectant, Cleaning Supplies. • Infant and Child Screening and Care/Separation location. • Adequate Restrooms and services • Vaccine/ Rx storage considerations (Refrigerator, etc.) • Sharps container/ Bio-Hazard Disposal • Pet Sheltering/ Area of Refuge • Dividers / Plastic Sheeting • Cots/ Blankets/ Linens • Multi-Lingual Signage (Printed) Cultural Competence • PA System • Emergency Facility procedures • Religious services • IT Services (Computers, printers, scanners, televisions & Monitors, cellphones, internet) • Pre-identify resource gaps • Joint Information Center (On-site vs. Virtual)
	<p style="text-align: center;"><u>What some other jurisdictions have done</u></p>

Countries of origin vary.

1. Single Migrants are lodged in hotels separate from families
2. Migrants separated from general homeless population
3. Curfew (this was a NYC idea—not necessarily universally used or supported)
4. Hold the Keys to the elevators (?)
5. Just in Time (JIT) Training for behavioral mental health/Cultural Competence
6. 3 Meals per Day / Ethnic Food

Pre-Arrival Planning Considerations

1. Identify and capture capabilities and shortfalls to create/update plan
2. Establish internal working groups and leads
3. Identify a Temporary Municipal Location
4. Identify the municipal team that will be notified and which is the lead municipal agency?
5. What forms should the municipality have on hand?
 - Registration Form
 - Medical Triage Form
 - FAQ

Notification of Imminent Arrival

- What agencies are contacted?
 - State
 - Municipal
 - Non-Governmental Organizations
- Who goes to the Temporary Municipal Site?
 - State
 - Municipal
 - Non-Governmental Organizations
- Establish battle rhythm of meetings and calls

Day 1: Upon Arrival--Temporary Municipal Location (TML=0 to 24 hours)

- Municipal Site Operations (logistics, security, medical operations)
- NGO support of TML
- DEMHS coordination with municipality on getting housing needs to CT DOH
- DOT transportation to identified hotels

Addressing Basic Needs at the TML

- Food/Water
- PPE, cots, cribs, blankets
- Just in Time training for staff; cultural competency
- Clothing, hygiene kits, diapers, strollers
- Press/Media
- Information
- Interpreter Services
- Security
- Re-ticketing

Health and Medical Issues

- Baseline Screening
 - Surveillance/monitoring for illness
 - Vaccinations
- Behavioral and Mental Health
- Dental Screening and Services
- Pharmaceuticals/Medications needs
- Child Services

Day 1-14 At the Hotel

- Food/Water
- PPE, cots, cribs, blankets
- Crisis Counseling
- Clothing, hygiene kits, diapers, strollers
- Transportation to Reception Center
- Interpreter Services
- Security

Day 2-14: Resource Center

- Central location and referral network for migrants
- At or near hotel?
- What basic services/needs need to be provided?
 - Legal, Case Management, Education
 - What public benefits are available?
- Pamphlets/Handouts and Contact info for agencies/FAQ on migrant rights
- Red Cross Picture Books
- Case management
- Security and Intelligence Screening/protection from human trafficking, etc...
- Child Services

Conclusion of Exercise

- Question and Answer Period—put your questions in the chat